

# AC Language School Terms and Policies - Online Courses for School Districts

Welcome to AC Language School, where we are committed to providing high-quality online courses for school districts. Before you make a purchase, please take a moment to review our terms and policies to ensure a smooth and enjoyable experience.

### 1. Payment

1.1. Payment for our online courses can be made by school districts via electronic funds transfer (EFT), or Purchase Order (P.O.). Invoices will be issued upon request and must be paid within the specified timeframe.

1.2. All prices for our online courses are listed in USD and are not subject to taxes.

# 2. Course Access

2.1. Once P.O. is received, the school district will be granted access to the purchased online courses. Access details will be provided via email to the designated school district administrator.

2.2. Course access is for 1 year from the day purchased, as outlined in the course description.

# 3. Refunds and Cancellations

3.1. Refunds will be considered within the first 5 days after the school district gains access to the online courses. To request a refund, the school district must write a cancellation request via email to info@aclanguageschool.com, and provide a valid reason for the refund request.

3.2. Refunds will only be processed for the following reasons:

- Technical issues preventing access to the course content.
- Misrepresentation of course content and objectives.

3.3. After the initial 5 days, no refunds will be granted. We recommend that school districts thoroughly review course details before making a purchase.

# 4. Technical Support

4.1. We are committed to providing technical support for a seamless learning experience. School districts can reach our technical support team at info@aclanguageschool.com for assistance with technical issues related to course access or functionality.

# 5. Privacy and Data Protection

5.1. We take the privacy and security of school district information seriously. Our data protection practices are outlined in our Privacy Policy, which can be found on our website.

# 6. Intellectual Property

6.1. All course materials, including but not limited to videos, documents, and assessments, are the intellectual property of AC Language School. School districts are granted a non-exclusive, non-transferable license to access and use the course materials for educational purposes only.



# 7. Changes to Terms and Policies

7.1. We reserve the right to update or modify these terms and policies at any time. Any changes will be communicated to school districts via email and will be effective immediately upon posting on our website.

By purchasing our online courses, school districts acknowledge and agree to abide by these terms and policies. If you have any questions or require further clarification, please do not hesitate to contact us at info@aclanguageschool.com. Thank you for choosing AC Language School for your online educational needs.